

**MAJOR CATEGORIES**

Air Conditioning  
 Alternate Sites  
 Architecture & Engineering  
 Awareness Programs  
 Business Continuation Services  
 Cleanup & Salvage  
 Communications, Equipment  
 Communications, Notification Services  
 Communications, Telecommunications  
 Computer & Data Center Equipment/Services  
 Computer Hardware & Repair  
 Computer Software  
 Consulting & Planning  
 Crisis Communications  
 Critical Incident Response  
 Earthquake Mitigation  
 Education  
   Books  
   Certificate Programs  
   Certification Programs  
   CEU Accredited Programs  
   Degree Programs  
   Seminars & Workshops  
   Video Education  
 Emergency Equipment & Supplies  
 Emergency Response  
 Environmental Concerns  
 Facility Resources  
 Fire Safety  
 Information Security  
 Insurance & Risk Management  
 Mobile Facility  
 Natural Disaster Mitigation  
 Off-Site Storage  
 On-Site Storage  
 Personnel & Staffing Services  
 Power Sources  
   Batteries  
   Generators  
   Power Conditioners  
   Power Line Analyzers & Monitors  
   Surge Suppressors  
   Uninterruptible Power Supplies  
   Voltage Regulators  
 Printing & Mailing Services  
 Public Relations & Media  
 Rental Equipment  
 Resources  
   Conferences & Expositions  
   Organizations & Associations  
   Publications  
   Reference Materials  
   Vendor Resources & Buyer's Guides  
 Restoration Services  
 Safety  
 Security  
 Security, Facility  
 Terrorism Prevention & Countermeasures  
 Training  
 Transportation  
 Trauma Counseling  
 Vehicles  
 Weather Related Products & Services

**A1 AIR CONDITIONING & COOLING****A2 ALTERNATE SITES, General**

A2-01 Coldsites  
 A2-02 Hotsites  
 A2-03 Mobile Banks  
 A2-04 Mobile Recovery  
 A2-05 Telecommunications  
 A2-06 Warmsites  
 A2-07 Work Area Recovery

**A3 ARCHITECTURE & ENGINEERING, General**

A3-01 Forensic Engineering  
 A3-02 Risk Analysis  
 A3-03 Simulations

**A4 AWARENESS PROGRAMS****B1 BUSINESS CONTINUATION SERVICES, General**

B1-01 Catering and Food  
 B1-02 Identification Services  
 B1-03 Leasing Services  
 B1-04 Lodging  
 B1-05 Relocation  
 B1-06 Telephone Answering  
 B1-07 Transaction Processing

**C1 CLEANUP & SALVAGE, General**

C1-01 Cleanup Equipment & Services  
 C1-02 Debris Removal  
 C1-03 Demolition  
 C1-04 Salvage

**C2 COMMUNICATIONS, Equipment, General**

C2-01 Alarms & Sirens  
 C2-02 Antennas  
 C2-03 Base Stations, Radios  
 C2-04 Cellular Phones/Faxes  
 C2-05 Command Post  
 C2-06 Crowd Control  
 C2-07 Headsets & Intercom Systems  
 C2-08 Satellite Telephones

**C3 COMMUNICATIONS, Notification Services, General**

C3-01 Community  
 C3-02 Employee  
 C3-03 Weather

**C4 COMMUNICATIONS, Telecommunications, General**

C4-01 Backup Systems  
 C4-02 Call Center Recovery  
 C4-03 Carriers/Services  
 C4-04 E-mail Service  
 C4-05 Satellite Systems  
 C4-06 Voice Systems  
 C4-07 Wireless Telecommunication

**C5 COMPUTER & DATA CENTER, Equipment & Services, General**

C5-01 Availability, High/Continuous  
 C5-02 Data Backup Systems  
 C5-03 Data Center: Design, Construction & Restoration  
 C5-04 Data Mirroring Systems  
 C5-05 Data Recovery Services & Systems  
 C5-06 Data Security Systems  
 C5-07 Electronic Vaulting  
 C5-08 Email Backup Systems  
 C5-09 Email Content Filtering Software

C5-10 Email Monitoring Software  
 C5-11 Emergency Delivery  
 C5-12 Equipment Covers  
 C5-13 Equipment/Hardware Replacement  
 C5-14 Firewalls  
 C5-15 Internet Backup/Recovery  
 C5-16 Maintenance/Repair  
 C5-17 Media Protection & Storage  
 C5-18 Microfilm/Microfiche Equipment & Services  
 C5-19 Monitoring Systems  
 C5-20 Security Systems & Devices

**C6 COMPUTER HARDWARE & REPAIR****C7 COMPUTER SOFTWARE, General**

C7-01 Anti-hacking  
 C7-02 Anti-virus  
 C7-03 Backup & Recovery  
 C7-04 Business Impact Analysis & Risk Assessment  
 C7-05 Business Recovery & Continuity  
 C7-06 E-Commerce Security  
 C7-07 Emergency/Crisis Management  
 C7-08 Encryption  
 C7-09 Environmental Health & Safety  
 C7-10 Media/Public Relations  
 C7-11 Mobile Code Protection  
 C7-12 Power Management  
 C7-13 Regulatory Compliance  
 C7-14 Risk Analysis  
 C7-15 Security  
 C7-16 Simulations & Testing  
 C7-17 Website Monitoring

**C8 CONSULTING & PLANNING, General**

C8-01 Architecture & Engineering  
 C8-02 Business Continuity  
 C8-03 Business Impact Analysis & Risk Assessment  
 C8-04 Command Center Design  
 C8-05 Computer Security  
 C8-06 Computer Systems Recovery  
 C8-07 Crisis Communications  
 C8-08 Damage Assessment  
 C8-09 Disaster Recovery Planning  
 C8-10 Emergency & Crisis Management  
 C8-11 Environmental Health & Safety  
 C8-12 Facility Recovery  
 C8-13 Fire Protection  
 C8-14 Forensics: Accounting & Data  
 C8-15 Forensics: Engineering  
 C8-16 Forensics: Fire & Disaster  
 C8-17 Labor Relations  
 C8-18 Mitigation  
 C8-19 Psychological & Stress  
 C8-20 Public Relations & Media  
 C8-21 Records Management  
 C8-22 Regulatory Compliance  
 C8-23 Resiliency Program Assessments  
 C8-24 Site Security  
 C8-25 Table Top Exercises  
 C8-26 Telecommunications  
 C8-27 Trading Floor Recovery

**C9 CRISIS COMMUNICATIONS****C9A CRITICAL INCIDENT RESPONSE****E1 EARTHQUAKE MITIGATION, General**

E1-01 Non-structural Mitigation  
 E1-02 Shut-off Valves

(Continued from page 1)

- E2 EDUCATION, General**  
 E2-01 Books  
 E2-02 Certificate Programs  
 E2-03 Certification Programs  
 E2-04 CEU Accredited Programs  
 E2-05 Degree Programs  
 E2-06 Seminars & Workshops  
 E2-07 Video Education
- E3 EMERGENCY EQUIPMENT & SUPPLIES, General**  
 E3-01 Evacuation Systems/Rescue Chairs  
 E3-02 Food and Water  
 E3-03 Food and/or Lodging  
 E3-04 Lighting  
 E3-05 Medical Response  
 E3-06 Personal Protection, Health Risk Controls  
 E3-07 Pumps  
 E3-08 Radiological Emergency Response  
 E3-09 Sanitation  
 E3-10 Search & Rescue  
 E3-11 Shelter
- E4 EMERGENCY RESPONSE, General**  
 E4-01 Confined Space Rescue  
 E4-02 Decontamination Equipment  
 E4-03 Mass Casualty Equipment
- E5 ENVIRONMENTAL CONCERNS, General**  
 E5-01 Asbestos Removal  
 E5-02 Cleanup Equipment Rental  
 E5-03 Environmental Assessments  
 E5-04 Environmental Monitoring  
 E5-05 Hazardous Materials Abatement  
 E5-06 Hazardous Spill Containment  
 E5-07 Hazardous Waste Disposal  
 E5-08 Indoor Air Quality  
 E5-09 Mold Remediation  
 E5-10 Pest Control  
 E5-11 Water Quality Analysis
- F1 FACILITY RESOURCES, General**  
 (See also Security)  
 F1-01 Buildings & Structures – Mobile & Modular  
 F1-02 Construction & Reconstruction  
 F1-03 Detector Systems: Fire, Gas, Smoke, Water  
 F1-04 Electrical & Lighting  
 F1-05 Emergency Response Boxes  
 F1-06 Fire Extinguishers & Systems  
 F1-07 Firefighting Equipment  
 F1-08 Halon Alternatives  
 F1-09 Hazard Controls Management  
 F1-10 Hazard Warning Indicators  
 F1-11 Hurricane Protection  
 F1-12 Lightning Protection  
 F1-13 Monitoring Systems  
 F1-14 Safety Film for Glass  
 F1-15 Safety Markers (Photoluminescent)  
 F1-16 Seismic Mitigation  
 F1-17 Seismic Utility Shutoff  
 F1-18 Signs & Signals  
 F1-19 Windows
- F2 FIRE SAFETY**
- I1 INFORMATION SECURITY, General**  
 I1-01 Anti-Virus  
 I1-02 Biometrics  
 I1-03 Database Security  
 I1-04 Email Security  
 I1-05 Encryption  
 I1-06 Firewalls  
 I1-07 Identity Theft  
 I1-08 Internet Security  
 I1-09 Intrusion Detection/Prevention  
 I1-10 Network Security  
 I1-11 Security Hardware & Software  
 I1-12 Spam  
 I1-13 Spyware  
 I1-14 VPN  
 I1-15 Vulnerability Assessments  
 I1-16 Windows Security
- I2 INSURANCE & RISK MANAGEMENT, General**  
 I2-01 Adjusters  
 I2-02 Appraisers  
 I2-03 Loss Control & Mitigation  
 I2-04 Risk Analysis
- M1 MOBILE FACILITY, On-Site**
- N1 NATURAL DISASTER MITIGATION, General**  
 N1-01 Earthquake & Tsunami  
 N1-02 Flood  
 N1-03 Hurricane  
 N1-04 Tornado
- O1 OFF-SITE STORAGE, General**  
 O1-01 Media Storage  
 O1-02 Records Storage
- O2 ON-SITE STORAGE**
- P1 PERSONNEL & STAFFING SERVICES, General**  
 P1-01 Employee Screening  
 P1-02 Personnel, Disaster Recovery  
 P1-03 Temporary Help
- P2 POWER SOURCES, General**  
 P2-01 Batteries  
 P2-02 Fuel Storage Tanks  
 P2-03 Generators  
 P2-04 Power Conditioners  
 P2-05 Power Line Analyzers & Monitors  
 P2-06 Surge Suppressors  
 P2-07 Uninterruptible Power Supplies  
 P2-08 Voltage Regulators
- P3 PRINTING & MAILING SERVICES**
- P4 PUBLIC RELATIONS & MEDIA**
- R1 RENTAL EQUIPMENT, General**  
 R1-01 Cleanup  
 R1-02 Climate Control  
 R1-03 Construction  
 R1-04 Furniture  
 R1-05 Lighting  
 R1-06 Office  
 R1-07 Portable Morgue  
 R1-08 Power Sources  
 R1-09 Telecommunications  
 R1-10 Temporary Structures & Trailers  
 R1-11 Toilets
- R2 RESOURCES, General**  
 R2-01 Conferences & Expositions  
 R2-02 Organizations & Associations  
 R2-03 Publications  
 R2-04 Reference Materials  
 R2-05 Vendor Resources & Buyer's Guides
- R3 RESTORATION SERVICES, General**  
 R3-01 Art Restoration  
 R3-02 Disposal & Liquidation  
 R3-03 Document Restoration  
 R3-04 Electronic Equipment  
 R3-05 Facility Restoration  
 R3-06 Fire, Smoke, Water
- S1 SAFETY, General**  
 S1-01 Personal Protection Equipment
- S2 SECURITY, General**  
 S2-01 Executive Protection  
 S2-02 Workplace Violence
- S3 SECURITY, Facility, General**  
 S3-01 Access Control  
 S3-02 Alarms  
 S3-03 Badges & Identification  
 S3-04 Barriers & Fences  
 S3-05 Guard Services  
 S3-06 Investigation  
 S3-07 Surveillance
- T1 TERRORISM PREVENTION & COUNTERMEASURES, General**  
 T1-01 Biological  
 T1-02 Chemical  
 T1-03 Explosives and IEDs  
 T1-04 Radiological
- T2 TRAINING, General**  
 T2-01 Awareness Programs  
 T2-02 Business Recovery & Continuity  
 T2-03 Childcare Provider  
 T2-04 Confined Space Rescue  
 T2-05 Disaster Management  
 T2-06 eLearning  
 T2-07 Fire Training  
 T2-08 Injury Simulation  
 T2-09 Life Safety/CERT/CPR/First Aid  
 T2-10 Safety Programs  
 T2-11 Telecommunications Training
- T3 TRANSPORTATION, General**  
 T3-01 Electronic Media  
 T3-02 International  
 T3-03 Overnight  
 T3-04 Oversized Freight  
 T3-05 Same Day  
 T3-06 Sensitive/Fragile  
 T3-07 Temperature-Controlled  
 T3-08 Time Critical
- T4 TRAUMA COUNSELING**
- V1 VEHICLES**
- W1 WEATHER RELATED PRODUCTS & SERVICES**