

**MAJOR CATEGORIES**

Air Conditioning & Cooling  
 Alternate Sites  
 Architecture & Engineering  
 Awareness Programs  
 Business Continuation Services  
 Cleanup & Salvage  
 Communications, Equipment  
 Communications, Notification Services  
 Communications, Telecommunications  
 Computer & Data Center Equipment/Services  
 Computer Hardware & Repair  
 Computer Software  
 Consulting & Planning  
 Crisis Communications  
 Critical Incident Response  
 Earthquake Mitigation  
 Education  
   Books  
   Certificate Programs  
   Certification Programs  
   CEU Accredited Programs  
   Degree Programs  
   Seminars & Workshops  
   Video Education  
 Emergency Equipment & Supplies  
 Emergency Response  
 Environmental Concerns  
 Facility Resources  
 Fire Safety  
 Information Security  
 Insurance & Risk Management  
 Mobile Facility, On-Site  
 Natural Disaster Mitigation  
 Off-Site Storage  
 On-Site Storage  
 Personnel & Staffing Services  
 Power Sources  
   Batteries  
   Generators  
   Power Conditioners  
   Power Line Analyzers & Monitors  
   Surge Suppressors  
   Uninterruptible Power Supplies  
   Voltage Regulators  
 Printing & Mailing Services  
 Public Relations & Media  
 Rental Equipment  
 Resources  
   Conferences & Expositions  
   Organizations & Associations  
   Publications  
   Reference Materials  
   Vendor Resources & Buyer's Guides  
 Restoration Services  
 Safety  
 Security  
 Security, Facility  
 Terrorism Prevention & Countermeasures  
 Training  
 Transportation  
 Trauma Counseling  
 Vehicles  
 Weather Related Products & Services

**A1 AIR CONDITIONING & COOLING****A2 ALTERNATE SITES, General**

A2-01 Coldsites  
 A2-02 Hotsites  
 A2-03 Mobile Banks  
 A2-04 Mobile Recovery  
 A2-05 Telecommunications  
 A2-06 Warmsites  
 A2-07 Work Area Recovery

**A3 ARCHITECTURE & ENGINEERING, General**

A3-01 Forensic Engineering  
 A3-02 Risk Analysis  
 A3-03 Simulations

**A4 AWARENESS PROGRAMS****B1 BUSINESS CONTINUATION SERVICES, General**

B1-01 Catering and Food  
 B1-02 Identification Services  
 B1-03 Leasing Services  
 B1-04 Lodging  
 B1-05 Relocation  
 B1-06 Telephone Answering  
 B1-07 Transaction Processing

**C1 CLEANUP & SALVAGE, General**

C1-01 Cleanup Equipment & Services  
 C1-02 Debris Removal  
 C1-03 Demolition  
 C1-04 Salvage

**C2 COMMUNICATIONS, Equipment, General**

C2-01 Alarms & Sirens  
 C2-02 Antennas  
 C2-03 Base Stations, Radios  
 C2-04 Cellular Phones/Faxes  
 C2-05 Command Post  
 C2-06 Crowd Control  
 C2-07 Headsets & Intercom Systems  
 C2-08 Satellite Telephones

**C3 COMMUNICATIONS, Notification Services, General**

C3-01 Community  
 C3-02 Employee  
 C3-03 Weather

**C4 COMMUNICATIONS, Telecommunications, General**

C4-01 Backup Systems  
 C4-02 Call Center Recovery  
 C4-03 Carriers/Services  
 C4-04 E-mail Service  
 C4-05 Satellite Systems  
 C4-06 Voice Systems  
 C4-07 Wireless Telecommunication

**C5 COMPUTER & DATA CENTER, Equipment & Services, General**

C5-01 Availability, High/Continuous  
 C5-02 Data Backup Systems  
 C5-03 Data Center: Design, Construction & Restoration  
 C5-04 Data Mirroring Systems  
 C5-05 Data Recovery Services & Systems  
 C5-06 Data Security Systems  
 C5-07 Electronic Vaulting  
 C5-08 Email Backup Systems  
 C5-09 Email Content Filtering Software

C5-10 Email Monitoring Software  
 C5-11 Emergency Delivery  
 C5-12 Equipment Covers  
 C5-13 Equipment/Hardware Replacement  
 C5-14 Firewalls  
 C5-15 Internet Backup/Recovery  
 C5-16 Maintenance/Repair  
 C5-17 Media Protection & Storage  
 C5-18 Microfilm/Microfiche Equipment & Services  
 C5-19 Monitoring Systems  
 C5-20 Security Systems & Devices

**C6 COMPUTER HARDWARE & REPAIR****C7 COMPUTER SOFTWARE, General**

C7-01 Anti-hacking  
 C7-02 Anti-virus  
 C7-03 Backup & Recovery  
 C7-04 Business Impact Analysis & Risk Assessment  
 C7-05 Business Recovery & Continuity  
 C7-06 E-Commerce Security  
 C7-07 Emergency/Crisis Management  
 C7-08 Encryption  
 C7-09 Environmental Health & Safety  
 C7-10 Media/Public Relations  
 C7-11 Mobile Code Protection  
 C7-12 Power Management  
 C7-13 Regulatory Compliance  
 C7-14 Risk Analysis  
 C7-15 Security  
 C7-16 Simulations & Testing  
 C7-17 Website Monitoring

**C8 CONSULTING & PLANNING, General**

C8-01 Architecture & Engineering  
 C8-02 Business Continuity  
 C8-03 Business Impact Analysis & Risk Assessment  
 C8-04 Command Center Design  
 C8-05 Computer Security  
 C8-06 Computer Systems Recovery  
 C8-07 Crisis Communications  
 C8-08 Damage Assessment  
 C8-09 Disaster Recovery Planning  
 C8-10 Emergency & Crisis Management  
 C8-11 Environmental Health & Safety  
 C8-12 Facility Recovery  
 C8-13 Fire Protection  
 C8-14 Forensics: Accounting & Data  
 C8-15 Forensics: Engineering  
 C8-16 Forensics: Fire & Disaster  
 C8-17 Labor Relations  
 C8-18 Mitigation  
 C8-19 Psychological & Stress  
 C8-20 Public Relations & Media  
 C8-21 Records Management  
 C8-22 Regulatory Compliance  
 C8-23 Resiliency Program Assessments  
 C8-24 Site Security  
 C8-25 Table Top Exercises  
 C8-26 Telecommunications  
 C8-27 Trading Floor Recovery

**C9 CRISIS COMMUNICATIONS****C9A CRITICAL INCIDENT RESPONSE****E1 EARTHQUAKE MITIGATION, General**

E1-01 Non-structural Mitigation  
 E1-02 Shut-off Valves

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**E2 EDUCATION, General**

- E2-01 Books
- E2-02 Certificate Programs
- E2-03 Certification Programs
- E2-04 CEU Accredited Programs
- E2-05 Degree Programs
- E2-06 Seminars & Workshops
- E2-07 Video Education

**E3 EMERGENCY EQUIPMENT & SUPPLIES, General**

- E3-01 Evacuation Systems/Rescue Chairs
- E3-02 Food and Water
- E3-03 Food and/or Lodging
- E3-04 Lighting
- E3-05 Medical Response
- E3-06 Personal Protection, Health Risk Controls
- E3-07 Pumps
- E3-08 Radiological Emergency Response
- E3-09 Sanitation
- E3-10 Search & Rescue
- E3-11 Shelter

**E4 EMERGENCY RESPONSE, General**

- E4-01 Confined Space Rescue
- E4-02 Decontamination Equipment
- E4-03 Mass Casualty Equipment

**E5 ENVIRONMENTAL CONCERNS, General**

- E5-01 Asbestos Removal
- E5-02 Cleanup Equipment Rental
- E5-03 Environmental Assessments
- E5-04 Environmental Monitoring
- E5-05 Hazardous Materials Abatement
- E5-06 Hazardous Spill Containment
- E5-07 Hazardous Waste Disposal
- E5-08 Indoor Air Quality
- E5-09 Mold Remediation
- E5-10 Pest Control
- E5-11 Water Quality Analysis

**F1 FACILITY RESOURCES, General**

(See also Security)

- F1-01 Buildings & Structures – Mobile & Modular
- F1-02 Construction & Reconstruction
- F1-03 Detector Systems: Fire, Gas, Smoke, Water
- F1-04 Electrical & Lighting
- F1-05 Emergency Response Boxes
- F1-06 Fire Extinguishers & Systems
- F1-07 Firefighting Equipment
- F1-08 Halon Alternatives
- F1-09 Hazard Controls Management
- F1-10 Hazard Warning Indicators
- F1-11 Hurricane Protection
- F1-12 Lightning Protection
- F1-13 Monitoring Systems
- F1-14 Safety Film for Glass
- F1-15 Safety Markers (Photoluminescent)
- F1-16 Seismic Mitigation
- F1-17 Seismic Utility Shutoff
- F1-18 Signs & Signals
- F1-19 Windows

**F2 FIRE SAFETY****I1 INFORMATION SECURITY, General**

- I1-01 Anti-Virus
- I1-02 Biometrics
- I1-03 Database Security
- I1-04 Email Security
- I1-05 Encryption
- I1-06 Firewalls
- I1-07 Identity Theft
- I1-08 Internet Security
- I1-09 Intrusion Detection/Prevention
- I1-10 Network Security
- I1-11 Security Hardware & Software
- I1-12 Spam
- I1-13 Spyware
- I1-14 VPN
- I1-15 Vulnerability Assessments
- I1-16 Windows Security

**I2 INSURANCE & RISK MANAGEMENT, General**

- I2-01 Adjusters
- I2-02 Appraisers
- I2-03 Loss Control & Mitigation
- I2-04 Risk Analysis

**M1 MOBILE FACILITY, On-Site****N1 NATURAL DISASTER MITIGATION, General**

- N1-01 Earthquake & Tsunami
- N1-02 Flood
- N1-03 Hurricane
- N1-04 Tornado

**O1 OFF-SITE STORAGE, General**

- O1-01 Media Storage
- O1-02 Records Storage

**O2 ON-SITE STORAGE****P1 PERSONNEL & STAFFING SERVICES, General**

- P1-01 Employee Screening
- P1-02 Personnel, Disaster Recovery
- P1-03 Temporary Help

**P2 POWER SOURCES, General**

- P2-01 Batteries
- P2-02 Fuel Storage Tanks
- P2-03 Generators
- P2-04 Power Conditioners
- P2-05 Power Line Analyzers & Monitors
- P2-06 Surge Suppressors
- P2-07 Uninterruptible Power Supplies
- P2-08 Voltage Regulators

**P3 PRINTING & MAILING SERVICES****P4 PUBLIC RELATIONS & MEDIA****R1 RENTAL EQUIPMENT, General**

- R1-01 Cleanup
- R1-02 Climate Control
- R1-03 Construction
- R1-04 Furniture
- R1-05 Lighting
- R1-06 Office
- R1-07 Portable Morgue
- R1-08 Power Sources
- R1-09 Telecommunications
- R1-10 Temporary Structures & Trailers
- R1-11 Toilets

**R2 RESOURCES, General**

- R2-01 Conferences & Expositions
- R2-02 Organizations & Associations
- R2-03 Publications
- R2-04 Reference Materials
- R2-05 Vendor Resources & Buyer's Guides

**R3 RESTORATION SERVICES, General**

- R3-01 Art Restoration
- R3-02 Disposal & Liquidation
- R3-03 Document Restoration
- R3-04 Electronic Equipment
- R3-05 Facility Restoration
- R3-06 Fire, Smoke, Water

**S1 SAFETY, General**

- S1-01 Personal Protection Equipment

**S2 SECURITY, General**

- S2-01 Executive Protection
- S2-02 Workplace Violence

**S3 SECURITY, Facility, General**

- S3-01 Access Control
- S3-02 Alarms
- S3-03 Badges & Identification
- S3-04 Barriers & Fences
- S3-05 Guard Services
- S3-06 Investigation
- S3-07 Surveillance

**T1 TERRORISM PREVENTION & COUNTERMEASURES, General**

- T1-01 Biological
- T1-02 Chemical
- T1-03 Explosives and IEDs
- T1-04 Radiological

**T2 TRAINING, General**

- T2-01 Awareness Programs
- T2-02 Business Recovery & Continuity
- T2-03 Childcare Provider
- T2-04 Confined Space Rescue
- T2-05 Disaster Management
- T2-06 eLearning
- T2-07 Fire Training
- T2-08 Injury Simulation
- T2-09 Life Safety/CERT/CPR/First Aid
- T2-10 Safety Programs
- T2-11 Telecommunications Training

**T3 TRANSPORTATION, General**

- T3-01 Electronic Media
- T3-02 International
- T3-03 Overnight
- T3-04 Oversized Freight
- T3-05 Same Day
- T3-06 Sensitive/Fragile
- T3-07 Temperature-Controlled
- T3-08 Time Critical

**T4 TRAUMA COUNSELING****V1 VEHICLES****W1 WEATHER RELATED PRODUCTS & SERVICES**